

April 15, 2020

How CCC MyPath Can Help Your College Respond to COVID-19



California
Community
Colleges

MyPath

Agenda

Topic	Facilitator
Tech Center Efforts During COVID-19 Shutdown	Jennifer Coleman Andy Newman
MyPath Document Gathering Service	Mike Caruso Beth Knowles
Rules Engine, Advisor Cards & Reminders	Mike Caruso Beth Knowles
Closing	Jennifer Coleman

Tech Center Efforts During Statewide Shutdown

Supporting colleges during COVID-19 related closures

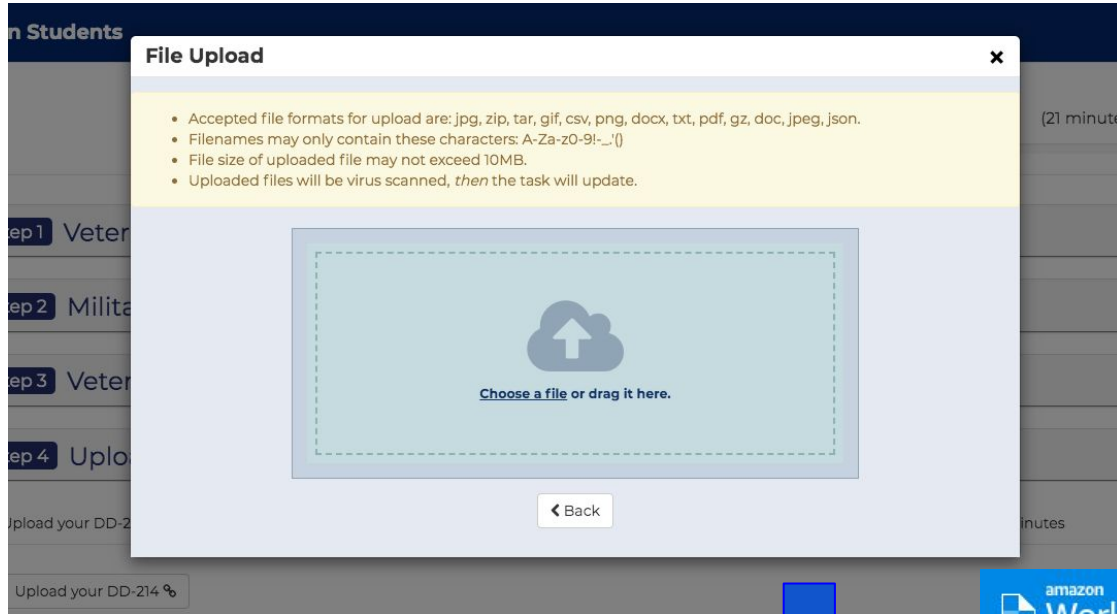
Jennifer Coleman

Andy Newman

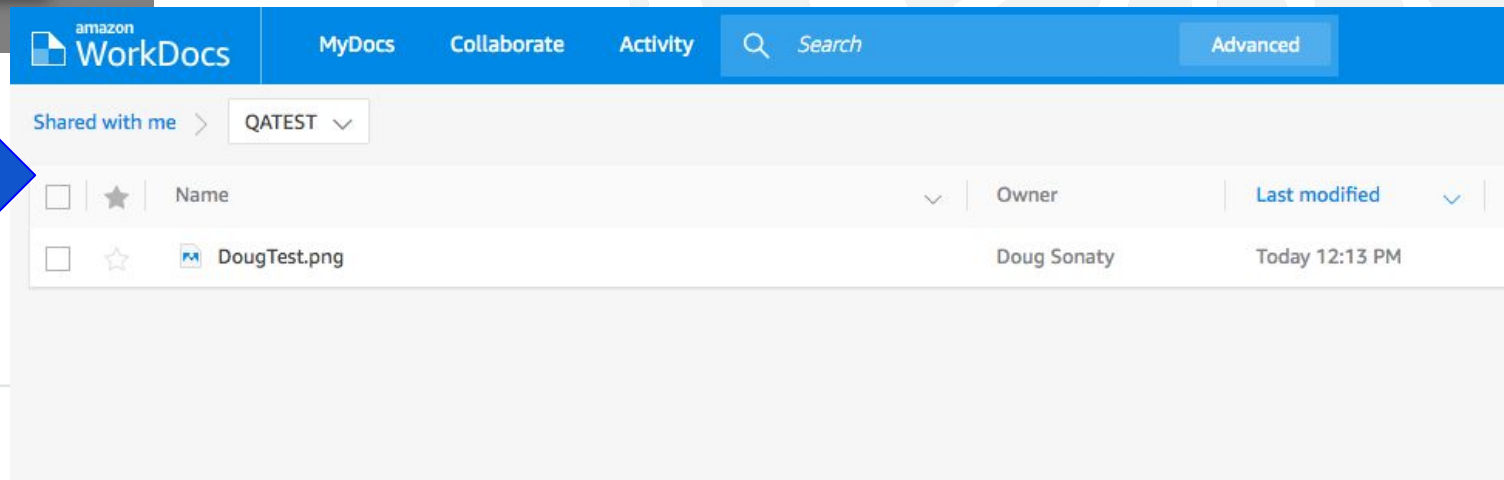
Document Gathering Service

- Student access to campus services is limited or non-existent, but matriculation (and other) materials still need to be collected
- MyPath can:
 - Prompt your students to upload files
 - Automatically remind them to provide the requested files
 - Only prompt some students for specific docs based on rules
 - Deliver files to the college through Amazon Workdocs (CCCTC provided)

Document Gathering Service



- Students will be prompted from within the MyPath UI to upload a file or photo from their phone
- File is scanned for viruses
- College is notified, and can view/retrieve/share in Amazon Workdocs



Document Gathering Service

Beth to give PILOT environment demonstration



Implementing Document Collection

Planning considerations:

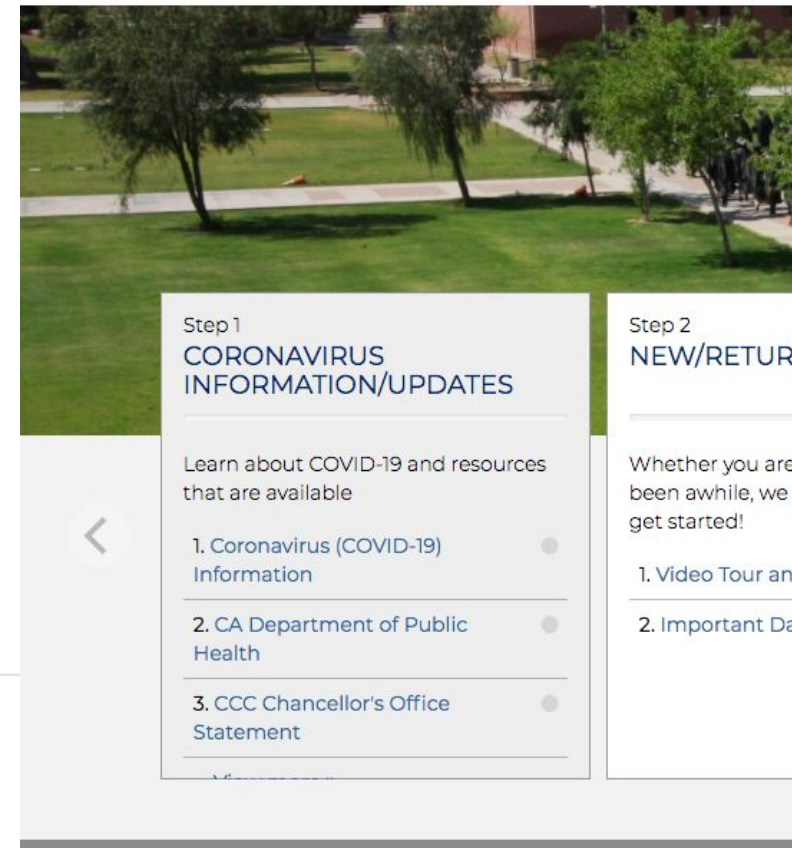
- Designate who will use the tool (e.g., 1 per dept)
- Set up new email box(es) for notifications
- Develop categories (e.g., A&R, FA, Vets)
- Define documents to download by students
- Define documents to upload from students
- Once documents are received, then what?
 - Develop workflows/processes
 - Define if documents should be moved to another repository

Implementation considerations:

- Define which cards/steps will have downloadable documents
- Define which cards/steps will have uploaded document capabilities
- Insure designates can access the new email box
- Insure designates can view documents in Amazon Docs
- Test the developed workflow/process
- If moving documents to a repository, ensure the move process is successful
- Continuous improvement-continued success

Supporting Incoming Students

- Update your pathway with information related to the unique experience students applying right now are having
- Incorporate material into MyPath itself
- Point users to external resources
- Utilize automated reminders



MyPath COVID-19 Advisor Card

The screenshot shows a web browser window displaying the MyPath COVID-19 Advisor Card. The browser address bar shows the URL `ccmypath.org/uPortal/f/u798411s1000/normal/render.uP`. The page header features the Imperial Valley College logo and the text "Welcome to IMPERIAL VALLEY COLLEGE". Below the header is a large image of a campus scene. The main content area is divided into four steps, each with a title, a brief description, and a list of tasks. Step 1 is marked as "Complete".

Step 1: CORONAVIRUS INFORMATION/UPDATES (Complete)

Learn about COVID-19 and resources that are available

1. Coronavirus (COVID-19) Information
2. CA Department of Public Health
3. CCC Chancellor's Office Statement

[View more »](#)

Step 2: NEW/RETURNING STUDENTS

Whether you are new to IVC or it's been awhile, we are here to help you get started!

1. Video Tour and Orientation
2. Important Dates and Deadlines

Step 3: IVC CAREER SERVICES CENTER

Our Vision is to empower IVC students to discover and pursue a path to a fulfilling career.

1. Take the Career Assessment
2. Explore Careers
3. View Potential Wages

[View more »](#)

Step 4: COUNSELING SERVICES

As a new student, seeing a counselor is probably the most important thing you can do.

1. Welcome to Counseling!
2. Identify Your Goal

Thank you for attending!

Please let us know if you'd like to learn more about CCC MyPath, or if you need help with your existing implementation by reaching out to

crms@ccctechcenter.org