



California Community Colleges

Partnering to Reduce Fraud:

Enhanced Student ID Verification with
the

CA DMV Wallet Mobile Driver's License

Housekeeping

Questions and Answers

The Q&A tool will be available throughout the presentation. Please use Q&A for all questions and comments. Questions that we don't get to during the webinar will be answered in a follow-up FAQ document.



Closed Captioning

Click the Closed Caption (CC) tab to read live captions.



Recording Available

The recording, with captions, will be distributed to registrants via email and will be available at ccctechcenter.org/resources/webinars in 5-10 days.

Agenda

- Introductions
- Why Verify Student Identity?
- Student User Experience
- Walkthrough of CA DMV Wallet mDL Verification Process
- Technical Details
- Q & A



Q & A

Please put your questions and comments in the Q&A window. We will respond during the webinar where possible. Questions that we do not get to during the webinar will be answered in a follow-up FAQ document.



Introductions

Chancellor's Office

- **Jory Hadsell**, *Visiting Executive, Strategic Technology Initiatives*
 - *Information Security, Technology, and Innovation Division*
- **Craig Hayward**, *Vice Chancellor, AI Strategy and Digital Transformation*
 - *Information Security, Technology, and Innovation Division*

CCC Technology Center

- **Jennifer Coleman**, *Executive Director*
- **Jane Linder**, *Statewide Program Director, Student Success Suite*
- **Mike Caruso**, *Product Owner, Student Success Suite*

The *Vision* and Digital Equity

Anyone in California seeking a postsecondary education, regardless of who they are, where they live, time since high school, and their preferred education modality should have on-demand access.



Why Verify Student Identity?

Benefits to Students and System



Same ID Verification Approach, New Option

The CA DMV Wallet with Mobile Driver's License is a new ID verification option to the current ID Verification process started in February 2024.

- [ID.me](https://www.id.me) is the current ID Verification tool
- CA DMV Wallet promises to be an easier option for applicants with valid CA Driver's License
 - Fully self-service ID verification

Student Identity Verification with DMV mDL

Project Overview

- Systemwide deployment initiated by the CCCCCO ISTI team
- Integration at the point of student account creation
- Available in Pilot for college testing on October 31, 2025
- Available in Production environment November 14, 2025
- CA DMV Wallet with Mobile Driver's License (mDL)
documentation is available now!
 - [CA DMV Wallet Identity Verification](#)
 - YouTube video: [How to set up the CA DMV Wallet with mDL](#)

What is the mDL?

The California mobile Driver's License ([mDL](#)) is a new, easy way to show your ID using your phone. It's safe, fast, and private. You can use it at airports to get through TSA checkpoints quicker, and more places will start using it soon.

With an mDL you don't have to hand over your physical card—just show your phone. It helps protect your personal information and makes life simpler.

Getting your mDL now means faster lines, fewer hassles, and greater control over your personal information.



Benefits to Students

- Protects student identities
- Streamlines student admissions and enrollment
- Helps prevent bad actors from taking spots in classes
- Open to all CCC applicants with a valid CA Driver's License
 - Including those with AB 60 Driver's Licenses
- Coming soon! Support for CA DMV Identity Cards

*...I believe it should be essential
since I had someone enrolled into
a college that wasn't even me.*

- Student Tester

Benefits to System

- Reduce systemwide fraud and its financial impact
 - Stop bad actors from impacting real students
- Supports faster application processing time
 - Focus more A&R staff time on student support vs fraud evaluations
- Continue zero cost CCC applications

*I would do it now in my free time so
my application will go more smoothly
and the process won't be a hassle.*

- Student Tester

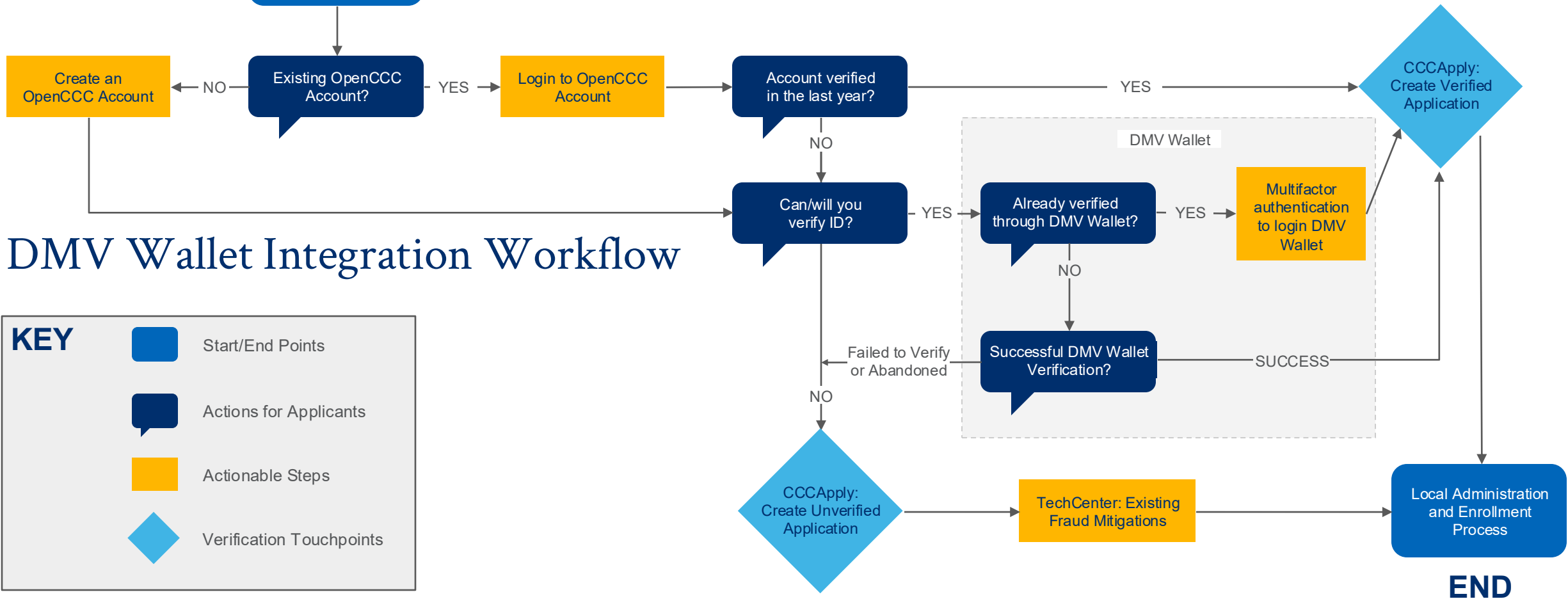
”

User Experience



START

Student:
Visit CCCApply



Updated ID Verification Page

Landing Page:

- Post Account Sign-in/Create
- Minors are not prompted to verify
 - Go directly to application without seeing these screens
- Applicants able to Opt-out with “Verify Later” link



CCC Students are Expected to Verify Their Identity

The California Community Colleges (CCC) now use [CA DMV Wallet](#) and [ID.me](#) to help keep your identity safe and make it easier to apply to college and get financial aid.

Select an option to continue:

 + 

The mDL is a program that lets Californians keep a safe digital copy of their driver's license on their phone. The CA DMV Wallet app stores your mDL and may hold other DMV documents in the future. To sign up, you'll scan your physical license, take a short video selfie, and lock it with a PIN or fingerprint/face ID.

Best for individuals who:

- Have a California Driver's License
- Are California residents
- Have access to a mobile device

[Verify with CA DMV Wallet](#)

 + 

ID.me verifies your identity online by scanning an ID document and matching a selfie, using facial recognition and fraud checks. It uses strong encryption, retains biometric data only temporarily (24 h-36 mo), and is used by more than 100 million individuals and hundreds of government and private organizations.

Best for individuals who:

- Could not confirm their identity using the CA DMV Wallet
- Do not have access to a mobile device
- Live outside of California

[Verify with ID.me](#)

What if I can't verify my identity? [Verify Later](#)

Learn More ▾

CA DMV Wallet and ID.me are trusted partner of the California Community Colleges. Your legal status **will not affect** your opportunity to verify your identity. If you choose to verify later, you'll be reminded each time you apply to a college.

Why verify my identity?

Verifying your identity prevents others from **using your personal information** to apply to college. Verifying now will also enable your college to move you through the **admissions process faster**.

User Notified of Possible Data Updates

CCC Student Account is Updated with Verified Data

- User notified of any changes at login
 - Name
 - Date of Birth
 - Address

Account Information Updated

Some values on your Profile may have changed, depending on what information you provided during the identity verification process. If you successfully verified your identity, it is recommended that you leave the new values in place.

Legal First Name
VERONICA

Legal Last Name
PERSINGER

Date of Birth
02/02/2001

Permanent Address (Domestic/International)
24132 Covina Ave
Covina, CA 91724
US

Close

Opting Out and Verifying Later

- Applicants who opt out of ID verification are prompted to verify with every student account login
- Unverified applicants have a much higher likelihood of having their applications trapped in the spam filter
- Colleges can request students to verify using DMV mDL or ID.me using their OpenCCC student account
 - Verifications completed after student application are delivered immediately and directly to the college's **SuperGlue Events table**
 - View status on student account profile page via zoom or in person via smartphone or college computer

Decline Verification

Opt Out:

When applicant selects
“Verify Later” they go directly
to their college application
after confirming their choice

×

Decline Verification

The California Community Colleges know that some students might have trouble verifying their identity with a third party. This can happen if someone doesn't have a permanent address, social security number (SSN), or taxpayer ID number (ITIN), if there are issues with identity theft, or for some other reason. If you cannot verify your identity, click the "Decline Verification" button below.

Only choose the decline button if you can't verify your identity using one of the available options. After you submit your application, get in touch with your college to arrange an in-person identity verification.

No, take me back

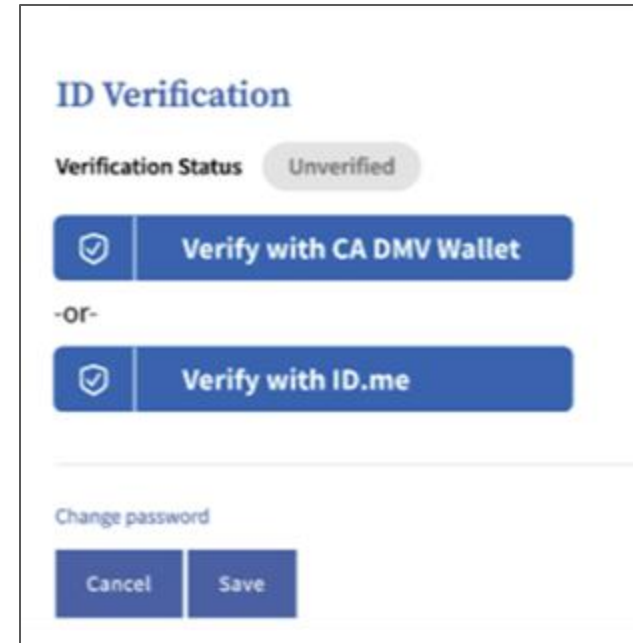
Decline verification

Integration Screens: Account Display

Verification Status Displayed on CCC Student Account

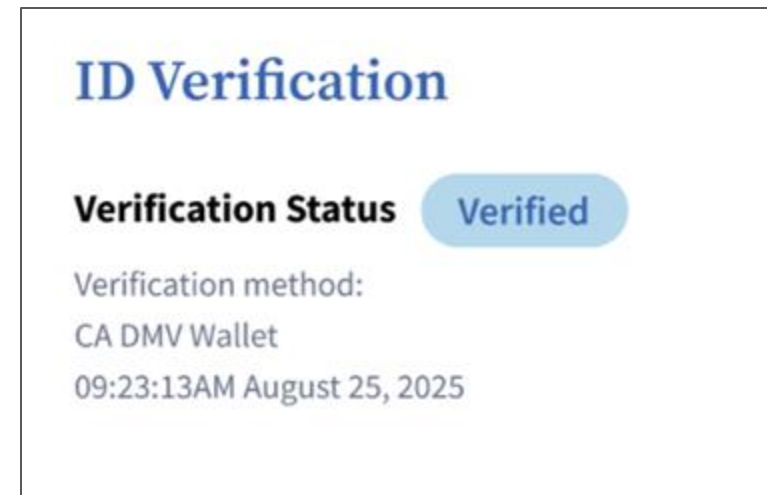
- Verified Status will show “Expired” after one year
(be sure to re-verify!)
- Unverified if a user changes their name, address, or date of birth

Unverified



The screenshot shows the 'ID Verification' section of a user account. The 'Verification Status' is 'Unverified'. Below this, there are two blue buttons with white checkmarks: 'Verify with CA DMV Wallet' and 'Verify with ID.me', separated by '-or-'. At the bottom, there is a 'Change password' link and two buttons: 'Cancel' and 'Save'.

Verified



The screenshot shows the 'ID Verification' section of a user account. The 'Verification Status' is 'Verified'. Below this, it says 'Verification method: CA DMV Wallet' and '09:23:13AM August 25, 2025'.

Who Won't be Able to Use DMV mDL?

Applicants who fall into these categories:

- Anyone who does not have a valid CA Driver's License
- No internet access
- No smartphone - applicants must have their own phone
- Minors [DMV requires additional steps]
- Applicants who prefer to verify their identity in person or via a live video session

Accessibility Review Considerations/Process

The DMV Wallet mDL integration includes the CCC Technology Center's standard A11y code reviews before any new feature release



CCCTC 24/7 Student Support

- CA DMV Wallet mDL is **self-service only**
- As always, the CCCTC support team is ready to answer questions
 - Support chatbot enhanced with information on the CA mDL verification process, including Frequently Asked Questions.
 - Chatbot available in English and Spanish on OpenCCC and the CCCHelp.info student help forum, where students can view Frequently Asked Questions and ask questions.
- ID.me remains an option for users who may get stuck

Walkthrough of CA DMV mDL Verification Process



Step 1:

Verification Options

- User signs in or creates their CCC account
- User chooses to verify with CA DMV Wallet



California Community Colleges

CCCID: AB12345 User Name Sign Out

[Cambiar a Español](#)

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Step 2: Scan QR Code

- User with CA DMV Wallet app and mDL scans QR code
 - User handed off to external CA DMV workflow
- User without the CA DMV app must download the app and create their mDL, then scan the QR Code

Scan the QR code with your CA DMV app

The California Community Colleges has partnered with CA DMV to protect your identity and streamline the admissions process.

If you're on a computer, you'll need to use your CA DMV app on your phone to scan.



What to expect:

- 1 Redirecting you to the CA DMV Wallet app
- 2 Verifying your identity with CA Drivers License
- 3 Returning to your community college application

On a mobile device and having trouble scanning the QR code? [Click here](#) instead.

Don't have the CA DMV Wallet app?

Get it at your app store:

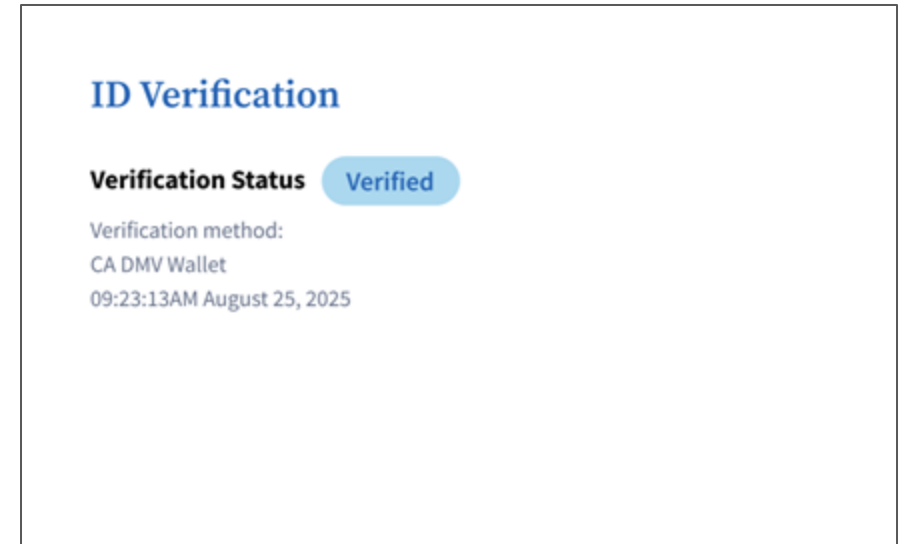


[Cancel](#)

entity prevents others from using your personal information to apply to college. Verifying now will also enable

Step 3: Verification

- Successful verification returns student to OpenCCC workflow
 - Updates applied to verification status + timestamp fields
- Unsuccessful verification or timeout prompts user to retry
 - QR code modal can be closed, and user can follow instructions to select ID.me verification option
 - Verification status remains in previous state (null, unverified, expired)
- Verifications valid for 12 months - after 365 days, users are prompted to re-verify (same as ID.me)



Test this yourself in pilot!

1. Download the DMV Wallet app and set up your mDL
2. Create a pilot test account (or login to an existing unverified account)
 - a. Pilot testing instructions included in the release notes:
3. Select CA DMV Wallet as your identity verification option
4. Scan QR code

mDL can currently be used for TSA and TruAge, with additional options in development statewide

Technical Details

Data Fields
SuperGlue Adaptor Version



Identity Verification Data Fields Delivered to Colleges

Existing ID.me verification status fields will also deliver CA DMV mDL verification status

- Want to know which system verified the applicant?
- New! **verification_source_identity** field
 - Indicates the system used to verify the student's ID: DMV or ID.me
 - See [CCC ID Verification Status Change Data Fields](#) for full details

New SuperGlue Adaptor Coming Soon!

- SuperGlue Adaptor 5.3.1 will deliver CA DMV Wallet mDL verification status fields, including the new verification_source_identity field
- Pilot version target date October 31, 2025
- Production version target date November 14, 2025

Q & A

Any new questions from today's webinar will be added to a Frequently Asked Questions document and distributed with the recording.



For More Information

Technical Resources

- Release Notes
 - Pilot Testing Instructions
- Specifications
- Screenshots
- Digital Tool Kit

CCC Tech Center

staffsupportccctc@openccc.zendesk.com

CCCCO - General Questions

edtechinquiries@cccco.edu

Thank you!

