

CCCApply Update Request Form

CCC Technology Center | October 19, 2023

Thank you for joining us!

- We will start at noon.
- Captioning is available via the Zoom CC button.
- Today's session will be recorded and will be available in 5-10 days.
- Please use the chat tool for questions and comments.

October 19, 2023

October Office Hours: CCCApply Update Request Form and Process



California
Community
Colleges

Agenda

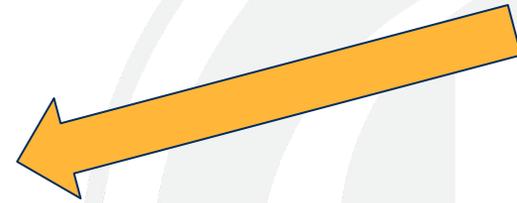
- Introduction
- Update Request Form by Section
- Review Process and Timeline
- Q&A



Student Success Suite: The CCC Front Door

Student-Facing Products Developed & Maintained by the CCC Technology Center:

- OpenCCC Systemwide Account
- CCCApply Suite of Applications
 - Standard
 - Noncredit
 - California College Promise Grant
 - International
- CCC MyPath: The answer to the question “I filled out the application, what do I do next?”



Student Success Suite Now

Current SSS Enhancements focus on mandates and legislation:

- ID.me integration with student account system (verify ID)
- Bulk Account Creation (CCCID) in CCCApply Administration
- AB928: Associate Degree for Transfer major options
- American Indian/Alaska Native Tribal list update
- Annual Updates (CCPG, Parent Question)

SSS Future: A Transformed CCC Application

SSS 2.0 Goal: A Welcoming Front Door for Students

- Reduce time it takes to complete the application
- Remove obstacles and focus on student engagement
 - Analyze questions: are they ALL necessary?
 - Limit data gathering to what is needed to admit the student
 - Student-tested screen design and text
 - Messaging, reminders and chat engagement throughout the application and onboarding process
 - Analytics to determine obstacles that keep students from completing an application

Update Request Form Review

[Link to Form](#)



Reminders

- October 31st = deadline for 2024 consideration
- Executive level sponsorship / approval
- Existing development / roadmap commitments will be considered during the prioritization process

Steps After Submission

- Tech Center staff will review all submissions and request additional information as needed, then compile a list for CCCCO review
 - May include soliciting feedback from stakeholder groups, etc.
- Chancellor's Office will review list and provide direction to Tech Center including prioritization of requests within existing work
- Development work and releases as part of standard agile process
- Communication to requester, SSS User Group, and via release notes and other public documentation

Want to Know What's Up?

Register for an account on [CCCTechnology.info](https://ccctechnology.info)

- Release updates
- Planned Maintenance
- Have a general question? Start a discussion!
- Private Spam Discussion group

Here to Help!

College Experience Managers

- Enabling Services CEMs: cems@ccctechcenter.org
 - Noncredit and International online application implementations
 - Request access to private spam group on ccctechnology.info
 - SuperGlue implementations & college adapter upgrades

Q&A

Contact:

- Jane Linder, Director - Student Success Suite

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